

Call for Chapter Proposals: *Contemporary Trends in Conflict and Communication: Technology and Social Media*

Co-editors: Jessica Katz Jameson, PhD and Melissa Hannah, PhD Student, North Carolina State University, Raleigh, NC, USA

We are pleased to invite submissions for chapter proposals for an edited volume as part of the series *Emerging Trends in Conflict Management* edited by Dr. Helena Desivilya Syna and published by [De Gruyter](#).

While Online Dispute Resolution (ODR) has existed since the prevalence of the internet, the COVID-19 pandemic that imposed social distancing throughout the world not only created additional stress, anxiety and conflict, but forced people to manage these conflicts in online spaces. The move to online conflict management may be especially challenging in the current era of increased polarization, which impacts the willingness and ability of people with different views and values to engage in productive dialogue. The use of social media is often implicated in the promulgation of alternative facts, false news, and intimidation, yet years of experience with different forms of ODR may reveal that technology and new media also have the capacity to enhance and transform conflict communication in the family, workplace, and social settings.

This volume will cover myriad ways conflict communication occurs in mediated spaces, whether through social media platforms such as Twitter, Facebook, and Instagram, social enterprise spaces such as Yammer! and proprietary networks, or through formal conflict management and dispute system technologies. Throughout the world, conflicts are increasingly mediated in “hybrid” spaces—intersections among mediated and physical space. Therefore, learning how to enhance mediated communication during conflict is an important empirical and practical issue.

Organizationally, the book is conceived as three sections (to be refined based on accepted chapter proposals):

1. ODR: Design and use of online platforms for conflict resolution
2. Conflict communication on social media
3. Using technology to promote dialogue and collaboration

We welcome a range of current discussions on conflict communication such as:

- Conflict management use cases on ODR and social media platforms
- The role of Unfollowing, Unfriending, and Blocking on conflict management
- The influence of the technology (i.e., Zoom vs instant messenger or text) on conflict communication

The volume seeks interdisciplinary contributions from scholars of mass media/journalism, rhetoric, political science, sociology, African American/Black Studies, LGBTQ studies, and all other allied fields.

Abstracts of 250-500 words will be accepted until August 21, 2020. Notification of acceptance/rejection will be sent to authors by August 31, 2020. Completed manuscripts of 4,000-6,000 words will be due December 30, 2020. Targeted publication date with De Gruyter will be Fall 2021. Questions can be directed to Jessica Jameson at jameson@ncsu.edu.